IN THE CLAIMS:

1.   (Previously Presented)   In a document delivery system which includes a document system for producing document data and document print requests, a print management system for determining whether a requested document is designated for electronic delivery or non-electronic delivery based on a stored document delivery designation, and a failed email management system which is configured to receive a notice of a failed email delivery and to change a document delivery designation for at least the intended recipient of the failed email, a method of monitoring the electronic delivery of documents, the method comprising the steps of:

creating log files for storing selected data related to selected electronic document preparation and delivery events;

forwarding the log files to a parsing engine;

parsing the log files to retrieve selected data; and

storing the retrieved selected data for retrieval and analysis.

2.   (Original) The method of claim 1, wherein the log files are stored within a restricted database for controlling access.

3.   (Original) The method of claim 1, wherein at least one of the log files are created within the print management system.

4.   (Canceled).

5.   (Original) The method of claim 1, wherein at least one of the log files is created within the failed email monitoring system.

6.   (Original) The method of claim 5, wherein the data stored includes at least: the identification of failed email notifications received, the names of failed email recipients, the addresses of each failed email recipient or the dates and times of each failed email delivery.

7.   (Previously Presented) A system for monitoring the electronic delivery of documents, the system comprising:

a document system, the document system producing document information for printing documents;

a print management system, wherein the print management system accepts document data and document print requests from the document system, and further wherein the print

management system determines whether a requested document is designated for electronic delivery or non-electronic delivery;

a recipient database, wherein the recipient database stores recipient information;

a print system, wherein the print system is configured to receive and print documents designated for non-electronic delivery;

an email system, the email system configured to accept and process document data for creating and delivering documents electronically;

a failed email management system, wherein the failed email management system is configured to receive a notice of a failed email delivery including a failed email address, and to change a document delivery designation for at least the intended recipient of the failed email; and

an electronic monitoring system for creating and storing log files containing data related to selected document delivery events.

8.   (Previously Presented)   The system of claim 7, wherein the system further comprises an Internet server, wherein the Internet server provides on-line access to the document data and electronic documents.

9.   (Previously Presented) The system of claim 8, wherein the electronic monitoring system further comprises a parsing engine which parses the log files into retrievable data which is then stored for later retrieval and analysis.

10.   (Original) The system of claim 8, wherein at least one of the log files are created within the print management system.

11.   (Canceled).

12.   (Original) The system of claim 8, wherein at least one of the log files is created within the failed email monitoring system.

13.   (Original) The system of claim 12, wherein the data stored includes at least: the identification of failed email notifications received, the names of failed email recipients, the addresses of failed email recipients or the dates and times of failed email deliveries.

14.   (Original) The system of claim 8, wherein at least one of the log files is created within the recipient database.

15.   (Original) The system of claim 14, wherein the data stored includes at least: the

file names of documents accessed or printed; the names of customers accessing documents, or the dates and times a document is accessed.

16.   (Original) The system of claim 8, wherein at least one of the log files is created within the email system.

17.   (Original) The system of claim 16, wherein the data stored includes at least: the file names of documents processed for electronic delivery, the number of documents approved for delivery, the number of documents processed, dates and times each document is processed, or the identification number of any email notifications produced.

18.   (Original) The system of claim 8, wherein at least one of the log files is created within the Internet server.

19.   (Original) The system of claim 18, wherein the data stored includes at least: the names of customers accessing the Internet server, or the dates and times customers access the Internet server.

20.   (Previously Presented) A method for electronically delivering documents, the method comprising the steps of :

producing document data for printing documents;

accepting requests to print selected documents;

determining whether a selected document is accepted for electronic delivery or for non-electronic delivery;

printing documents accepted for non-electronic delivery;

storing documents and document data for documents accepted for electronic delivery;

providing Internet access to the documents and document data accepted for electronic delivery;

providing notice regarding the status and availability of the stored documents and document data to intended document recipients;

detecting the failed delivery of notices to intended notice recipients; and

creating log files containing system data related to selected electronic document preparation events,

parsing the log files to retrieve system data; and

storing the retrieved system data for later retrieval and analysis.

21.   (Previously Presented) The method of claim 20, wherein the method further comprises the step of storing one or more preferred document delivery options for each potential document recipient.

22.   (Previously Presented) The method of claim 20, wherein the preferred document delivery options include an option to receive documents electronically and an option to receive documents non-electronically.

23.-40. (Canceled) .

41.   (Previously Presented)   In a document delivery system which includes a document system for producing document data and document print requests, a print management system for determining whether a requested document is designated for electronic delivery or non-electronic delivery based on a stored document delivery designation.

42.   (Previously Presented)   A system for monitoring the electronic delivery of documents, the system comprising:

a document system, the document system producing document information for printing documents;

a print management system, wherein the print management system accepts document data and document print requests from the document system, and further wherein the print management system determines whether a requested document is designated for electronic delivery or non-electronic delivery;

a recipient database, wherein the recipient database stores recipient information;

a print system, wherein the print system is configured to receive and print documents designated for non-electronic delivery;

an email system, the email system configured to accept and process document data for creating and delivering documents electronically.

43.   (Previously Presented)   A method for electronically delivering documents, the method comprising the steps of :

producing document data for printing documents;

accepting requests to print selected documents;

determining whether a selected document is accepted for electronic delivery or for non-electronic delivery;

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printing documents accepted for non-electronic delivery;

storing documents and document data for documents accepted for electronic delivery;

providing Internet access to the documents and document data accepted for electronic delivery;

providing notice regarding the status and availability of the stored documents and document data to intended document recipients.